



AGA Austin Chapter January 9, 2014 Luncheon

Paul Morris and Priscilla Suggs discuss Quality Assurance and Improvement Program (QAIP).

- QAIP is mandatory according to Red Book and Yellow Book standards. Both books are available online for free.
- The QAIP plans are designed to establish and maintain a system of quality control that will provide stakeholders with reasonable assurance that the organization complies with professional and legal standards.
- QAIP programs are required to include internal and external assessments.
- QAIP is a tool that consistently provides quality and value-added services to its stakeholders.
- Ways to improve your QAIP program includes:
 - Review policies and procedures annually
 - Be open to feedback and peer reviews
 - Be consistent
 - Set reasonable and achievable audit plans
 - Ask for help from other organizations that have implemented a successful QAIP plan
 - Look to the Red and Yellow book for requirements and recommendations
- Be patient; it takes time to implement and refine a QAIP plan.
- Periodic reviews and ongoing monitoring is key.
- At this time, external assessments are not available for others to view.

About the Speakers:

Paul Morris is the President and Priscilla Suggs is the Community Service Chair of the AGA Austin Chapter.

Luncheon Information:

- Luncheons are held on the second Thursday of each month at Carmelo's Restaurant (on 5th St.).
- AGA members and non-members are welcome to join us at luncheons and earn CPE credit.
- Lunch (and dessert) is provided with your registration.
- Payment options: Pay at the door or online at <http://www.agaustin.org/aga-austin-reg.html>.